

## ClaimsElement

This optional feature lets you retrieve estimates which have been created and uploaded by an insurance company or another body shop using Audatex Estimating, PenPro or Shoplink.

Shoplink for Windows - Estimate Files

File Edit GoTo Communications Utilities Damage View Help

Show All

**Retrieve Estimate**

To retrieve an estimate, enter the Insurance Company and Gross total in addition to two other fields

\* Insurance Company: ANY INSURANCE CO., MY INSURANCE CO., QWERTY INSURANCE CO., **THEIR INSURANCE CO.**, YOUR INSURANCE CO.

\* Gross Total: \$310.09

\* Required

Claim#: 56D623232

Policy#: 56D623232

Loss Date: ...

Owner Last Name: BELL

VIN (last 6):

Search Clear All

Highlight desired estimate and press the Retrieve button

Claim#	Policy#	Owner Name	Loss Date	Gross Total	VIN
456FS5666	56D623232	BELL, TOM	12/22/2003	310.09	1GCHK23G91F104907

Retrieve Cancel

For Help, press F1

OWR

### Notes:

You should begin with a printed copy of the original estimate.  
Only insurance companies which authorize electronic estimate sharing will appear in the dropdown list.

### To retrieve an estimate:

1. Click the **ClaimsElement** Button
2. Select the **Insurance Company** and enter the **Gross Total**. These two fields are *mandatory*.
3. Enter at least (2) of the following fields: **Claim #**, **Policy #**, **Loss Date**, **Owner Last Name**, **VIN (last 6)**.
4. Click **Search**. ClaimsElement will display a list of estimates matching your criteria.
5. Click on the appropriate estimate to highlight it.
6. Click **Retrieve** to retrieve the estimate into Shoplink.
7. Select the desired profile for the requested estimate.
8. Click **OK**.

**Retrieve Estimate**

Select a profile for the requested estimate.

Shop Profile

Shop Profile

QWERTY INSURANCE

Best Deal Car Rental

OK Cancel

## ClaimsElement (Continued)

This feature saves the estimator an average of 21 minutes per estimate!

To sign up for ClaimsElement, call 1-800-237-4968, and choose Option 2.

**Shoplink for Windows - Estimate Files**

File Edit GoTo Communications Utilities Damage View Help

Show All

Owner Name	Vehicle	Claim Num	Date	Type	Status	PX S...	Gross ...	RO...	R...	Images
ADAMS ...	2002 CADIL...	6153198916	12/21/2005	Estimate	Uploaded		\$58...	CL...	...	
Anderson...	1999 SATUR...	ORL45D66...	07/15/2005	Estimate	In Progress	+++	\$325...	O...	...	4
Barnett Beth	1999 TOYO...		11/04/2005	Schedule	In Progress		\$53...			
<b>BELL TOM</b>	<b>2001 CHEVR...</b>	<b>456FS5666</b>	<b>02/27/2006</b>	<b>Estimate</b>	<b>Retrieve...</b>	<b>+++</b>	<b>\$31...</b>			
Bice Cynt...	1999 DODG...		02/27/2006	Estimate	In Progress	+++...	\$164...	O...	...	
Big Guy ...	2001 Deliver...						\$49...	O...	...	
Bohling K...	1990 TOYO...						\$0.00			
Brown Te...	1996 FORD ...					+++*	\$372...	O...	...	
collins phil	2000 PONTI...						\$0.00			
COX JEFF	1996 MERC...	FHB-2				+++...	\$512...			
COX JEFF	2000 MERC...					++	\$552...			
Cox Jeff	1996 MERC...	FHB-2				++	\$570...	O...	...	
COX JEFF	2000 MERC...	FHB-2				++	\$543...			
COX JOAN	2000 MERC...					++	\$313...			
Davis Pete	2002 HOND...		12/21/2005	Estimate	In Progress	+	\$331...	O...	...	
FLEMIN...	1994 SAAB 900		09/27/2005	Estimate	In Progress		\$228...	O...	...	
Franklin	2000 HOND		08/25/2005	Estimate	In Progress	+	\$160	O		

Display

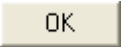
For Help, press F1

CAP OVR

### Notes:

1. The estimate is now in the estimate list with a status of **Retrieved Committed**.
2. Because the estimate has already been uploaded, you cannot change the estimate; you can only **View** it or **Create a Supplement**.
3. At this time you may not upload estimates which are retrieved using ClaimsElement.

### To view or create a supplement for a retrieved estimate:

1. Double-click on the retrieved estimate in the estimate list.
2. Choose either **View Only** or **Create Supplement**.
3. Click .